



**A
Collaboration
System**

for
Couriers, Hauliers,
Transporters and ...
Anybody with Wheels

1 How it works

1.1 Introduction

The system offers the best options/prices to the client for the transportation of his parcels/loads when he makes a booking. These offers were automatically generated from the services tendered by service providers (couriers/hauliers) who registered it under their profile - within certain geographical areas/zones.

1.2 Service Providers (SP)

Service providers offer their transportation services within a geographical location by setting up “Zones” with postal codes in the system. They then tender different services in those Zones i.e. Same Day, Next Day, etc. Then they sit back and wait to be notified about a client who has accepted their services and is waiting for the job to be executed.

1.3 Clients

Clients make a booking on the system by typing in the normal details of a transportation job: From- postal code, To- postal code, dimensions and weight. The system then matches those details with SPs who offer services within the geographical Zones and offer to the client on behalf of the SPs with a list of all the matches – including the Rating of the SP (see Feedback below). The client selects a SP based on the Price, Service and Rating offered.

1.4 Notification

1.4.1 Notification of a client who selects a service

- The client gets notified with the cut-off time and EDT (Estimate Delivery Time)
- The selected SP gets notified to execute the job as per service offered.
- The other SPs (who were unaware of auto-selection process) get notified that they were part of the selection, but were not selected by the client – with the details of the client’s booking request.

1.4.2 Notification of the Status Change (Phase Tracking)

The SP who is responsible for the job will update the status on the system – and each change of status gets forwarded to the Sender and Receiver of the parcel/load. When the parcel/load reaches the receiver - the status changes to “POD – complete” and freezes all changes to the consignment.

1.5 Feedback

The Sender of the parcel will leave Feedback on the selected SP – which will accumulate in numbers and stars. The numbers and stars are displayed in the auto-selection process – for the user to take into consideration when selecting an SP Setup for Service Providers (SP)

1.6 Costs

- There is ZERO cost to register – you get all marketing and promotion for **FREE**.
- There is ZERO cost to use the system – be available for the clients to select **YOUR** service.
- We only take 5% on a successful transaction between a client and a service provider.

1.7 Registration

Please note that Registration is a two phase process and you will only be able to log on, once you are authorised by the moderator – which can take up to 24 hrs.